

QUALITY POLICY



Intellect Systems management are committed to providing products and services that consistently meet or exceed our client's requirements.

Quality is everyone's responsibility and at Intellect Systems we believe a strong team based culture and effective management systems are the best way to efficiently deliver our products and services to our Clients.

Our goals are to:

- develop and maintain a Quality Management System (QMS) based on AS/NZS ISO 9001:2015 that is effective and appropriate for our business;
- comply with all relevant regulations, standards and requirements and continually improve our QMS; and
- ensure that our Clients are totally satisfied with our products, services and performance.

In order to achieve these goals Intellect Systems will:

- regularly liaise with our Clients to ensure clear understanding of their needs and expectations;
- provide Clients with products and services that are on time, on budget and consistently meet their requirements;
- use sound management practice and risk-based thinking that ensure safety, environmental due diligence, efficiency and consistency of quality;
- establish business objectives and targets and regularly monitor performance against them;
- promote a proactive approach in all areas of our service delivery;
- ensure all personnel are competent and have the necessary skills to carry out their duties safely and effectively;
- communicate this policy to all employees, consultants and subcontractors; and
- regularly monitor the performance of the QMS and review it for ongoing suitability.

Intellect Systems will periodically review this policy, objectives and targets to ensure our evolving business continues to provide effective, fit for purpose outcomes that reflects our company values.

JASON MONZU

Managing Director

June 2023

Review Date June 2025

